

JUSTICE SUCCESS [^] STORY

Inclusion of Differently-abled Individuals through the Provision of CNICs (Computerized National Identity Cards)

Mr. Gul Mohammad, a differently-abled individual from Shaheed Benazirabad, faced challenges while renewing his CNIC (Computerized National Identity Card) with a disability memo from NADRA (National Database and Registration Authority).

His CNIC expired a few years ago and Gul Mohammad kept visiting the regional office at NADRA to get it renewed. Even though, he had complete documentation including his disability certificate, NADRA's staff did not initiate the registration process.

Moreover, he was further instructed to provide a new computerized disability certificate. Upon multiple requests, he was still not accommodated and was asked to file a lawsuit before the concerned Honorable senior civil court for a decree or declaration from the Court of Law.

Gul Mohammad was disappointed by NADRA's unsupportive behavior so he reached out to our paralegal who assisted him in filing an online complaint.

The Federal Ombudsperson office took notice of the matter and forwarded directions for issuing CNIC with a disability memo to the NADRA office SBA. Subsequently, the next day, Mr. Gul Mohammad visited the NADRA office along with his complete documents. After a few days, he received a new CNIC with a disabled Memo from NADRA.

It's important to note that such situations can be distressing for individuals facing similar challenges in various provinces across Pakistan. However, our team of lawyers and paralegals across Sindh are available to assist such issues. Moreover, anyone can lodge complaints and seek legal assistance to get their issue resolved without going to court.

